

WANDTV DVB-T USB TV Tuner Support

Product code: USB-DVBT01

We highly recommend that user shall read the manual before starting to set up the device.

1. Is the product compatible with Windows XP and VISTA

Yes. The product driver and HDTV play software are compatible with windows VISTA, but does not support MAC OS.

2. I can not use the serial number to register my software

Please note that you need to install the 2ND player software named "Blaze HDTV Player Deluxe 4.0, the serial number on the back of the CD disk is for this HD TV player software, it is not for the TVR3.0 software.

3. My windows or my HDTV player can not recognize my DVBT tuner when I trying the channel scanning

Please check whether you install the DVBT tuner device driver when you first time launch the installation disk, you must install the device driver to make your windows OS and HDTV player software recognize your DVB-T tuner.

4. Does this DVB-T tuner support HD TV program?

Yes, it supports HD TV program while the HD signal is available in your area. However, to run the HD signal, the software may occupy large memory spaces and system resources in your CPU and you may need a decent hardware system to make it run smoothly.

5. My DVB-T tuner has no any reception by using the attached micro antenna.

Please ask your dealer whether DVB-T is available in your region. DVB-T reception is depending on location and might be impaired by thick or steel-enforced walls, and high neighboring buildings. In such environments, an outdoor / roof-top DVB-T antenna may be required. Mobile reception of DVB-T, e.g. in a car or train, is in general not possible.

It should be established that the WandTV does not improve the signal reception in your area. The quality of the reception you will get using the provided antenna is dependent on the reception quality where it's located, thus we cannot guarantee you will get reception using the provided the mini